



Strength-based Social Care Community Committee Update September 18 Inner West

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Adults and Health
Leeds City Council
Sept 2018**



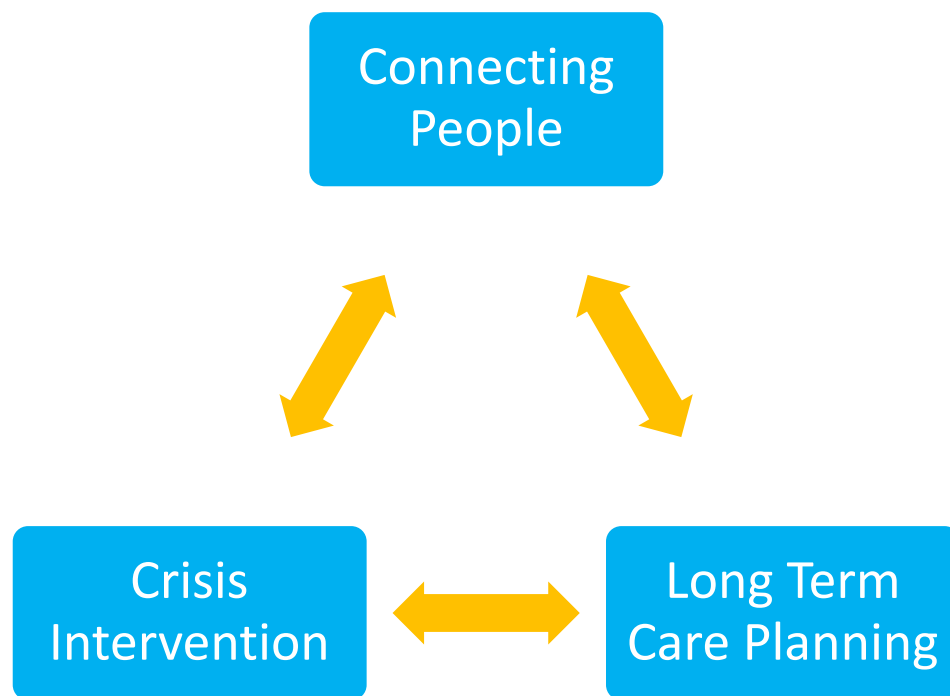


What's Wrong

to What's Strong

- ❖ Better Lives aspiration
- ❖ Gift Entitlement Model
- ❖ The Leeds Way

Better Conversations



Innovations

- ❖ Front End
- ❖ Talking Point
- ❖ Rapid Response
- ❖ Specialist Services
- ❖ Impact



Inner West

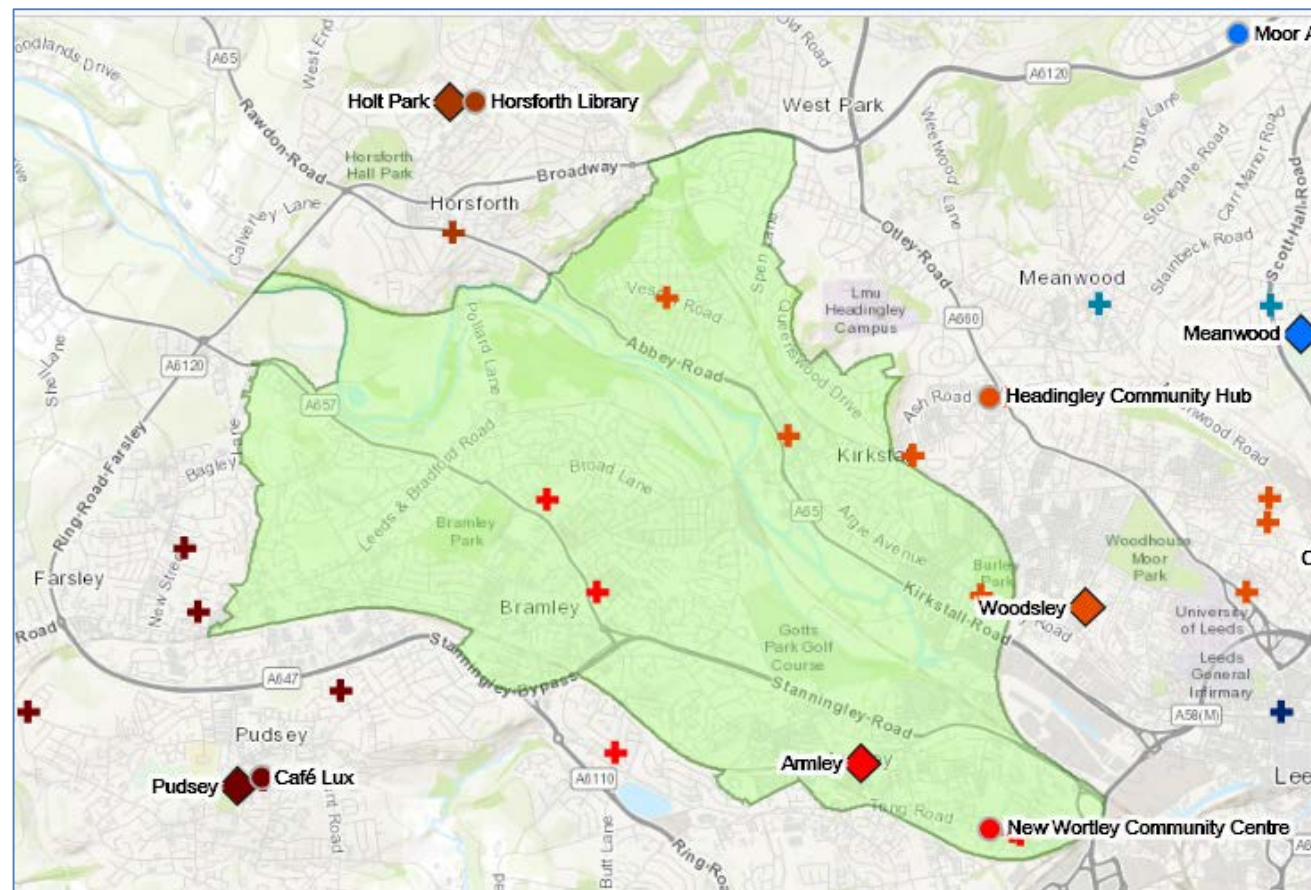
Legend	
	Neighbourhood Team
	Talking Point
	GP Practice (Main)

Armley

Neighbourhood Team	Armley
GP Population	54,560
#>70	5183 (9.5%)
Deprivation	50% of the population live in the 2nd most deprived fifth of Leeds.

Woodsley

Neighbourhood Team	Woodsley
GP Population	82,566
#>70	3,715 (4.5%)
Deprivation	46% of the population live in the middle deprivation fifth of Leeds.



Team Profile

Neighbourhood Team	Armley	Woodsley
Service Delivery Manager	1 covers all East North East	
Team Managers	1	1
Senior Social Worker	3	2
Social Worker	6	6
Social Welfare Officer/ Social Work Assistant	1	1
Specialist Social Worker		0
Assessment Officer		0
Total	11	10



Local Progress - Armley

- ❖ Better, less formal conversations
- ❖ Easier to understand by customers
- ❖ Less handoffs, more continuity
- ❖ Talking point links- Helping Hands supper club
- ❖ More links between social work teams
- ❖ Use of social networks to spread local knowledge to staff and customers



Local Progress - Woodsley

- ❖ **Strength based conversations**
- ❖ **Continuity of workers**
- ❖ **Welcoming community venue**
- ❖ **Customers seen earlier at talking points**
- ❖ **Peer review helps use whole team expertise**



Access

- ❖ Talking Points operating from:
 - ❖ New Wortley - Community Centre
 - ❖ Headingley - Community Hub
- ❖ Contact via Contact Centre
- ❖ 0113 222 4401

❖ Any Questions?